

**AVON COSMETICS LTD
AVON COSMETICS IRELAND LIMITED**

URGENT PRODUCT RECALL NOTICE

Digital Photo Frame – line number 06577

Please be advised that there is a **product safety issue** with the above product which was first sold in Brochure 17, 2009.

We have identified that there is a potential risk with the plug on this product which may give an electric shock and it **presents a safety risk**. We are therefore recalling this product. **Anyone who has this product should switch it off and stop using it immediately.**

If you purchased this product from us either directly, or via an Avon Representative, we will also be in touch with you in writing to confirm the two choices available to you. You can return the plug & lead to us and we will send a replacement plug & lead; please note that this could take 6 – 10 weeks. Or you can return the whole product to us and we will provide a refund. If you are returning the whole product please remember to remove and keep the data stick.

If you have not been contacted either directly by Avon or via your Avon Representative within two weeks (by 9th August 2010), please print off and complete the form below to return the adaptor or whole product(s) to Avon.

If you have any questions please call the freephone
Helpline Number: 0800 0830556
(00 44 1536 442366 if calling from the Republic of Ireland)

We apologise for any inconvenience and thank you for your co-operation in this important matter.

**AVON COSMETICS LTD
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CUSTOMER

**URGENT PRODUCT RECALL
RETURNS FORM
Digital Photo Frame**

Customer Name	
Address and Postcode	
Customer reference number	
Total Number of Digital Photo Frames complete with plug & lead enclosed	
Number of Refunds required	
Total Number of plug & lead only enclosed	
Number of Replacement plug & lead required	

RETURNS INSTRUCTIONS

Please complete all areas of the form. The number of whole products (digital photo frame with plug & lead) enclosed should be the same as the number of refunds you require. The number of plug & leads on their own enclosed should be the same as the number of replacement plug & leads required.

Please do not enclose any other product returns.

Please package the products securely, enclose the form and return them freepost to the following address:

**Digital Photo Frame
Avon Cosmetics Ltd
FREEPOST NH2710
Earlstrees Ind Estate
Corby
Northants
NN17 4BR**

If you have any queries please call the **Helpline Number:**
0800 0830556 or **00 44 1536 442366** if calling from the **Republic of Ireland**)

